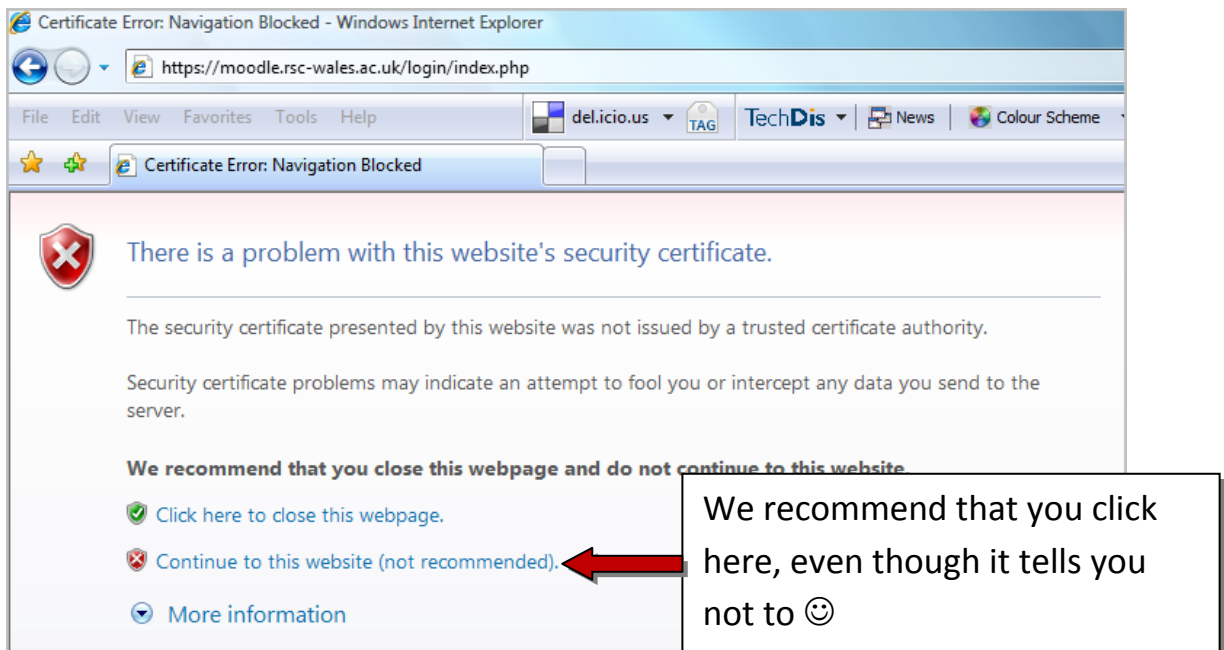


## Are you having problems logging into the RSC Wales Moodle?

We apologise for any problems you may be having logging into the RSC Wales information and resources area (Moodle).

If you have the correct username and password the problems you are experiencing are more than likely due to the issue we have at the moment with our Moodle not having a valid security certificate (for various reasons that we are trying to sort out as soon as possible).

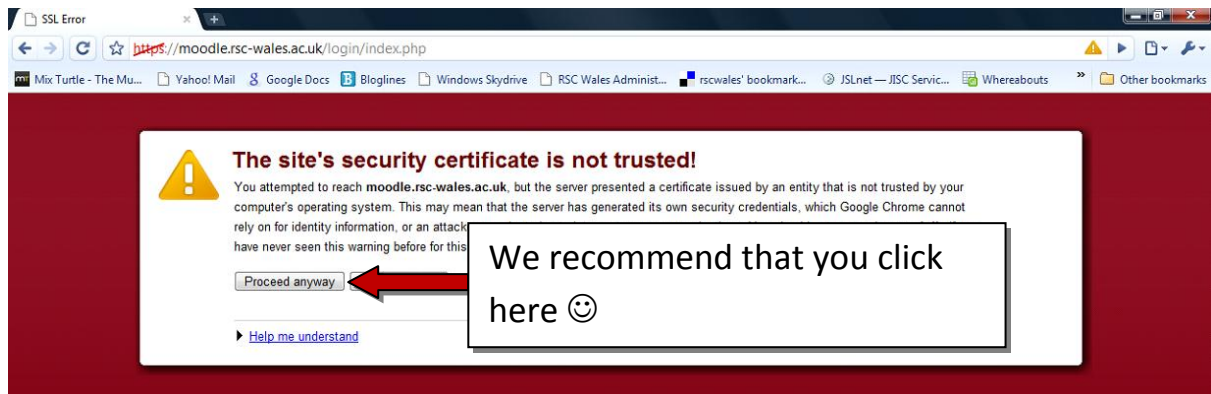
If you are using **Internet Explorer** you might have seen this warning:



With **Firefox** it will look something like this:



With it **Google Chrome** it looks like this:



According to a number of websites these potentially scary looking warnings have caused a problem for websites whose security certificate has expired (unbeknownst to them). Firefox users appear to have 'suffered' the most ... see the links below for more information:

- <http://royal.pingdom.com/2008/08/19/new-ssl-policy-in-firefox-hurting-tens-of-thousands-of-sites/>
- <http://www.techworld.com/security/news/index.cfm?newsid=103413>

We apologise again for any inconvenience this has caused you and hope that this information will now help you to access our Moodle / information and resources area. We are doing all that we can to obtain a valid security certificate as soon as possible.



December 2008